

Cops Docs Limited

Where Carnets Fly...

AIRPORTS, PORTS AND RAIL – CARNET STAMPING LOCATIONS

It is always advisable to call ahead to ensure that the airport from which you are flying will have a Customs Officer available to stamp the carnet.

Heathrow: Merchandise in Baggage for all terminals – go to the dedicated booth or call the MIB team on **0203 014 5731**. At busy times the booth may not be manned. T5 Customs can be contacted on **0203 014 5613**. T2 Customs can be contacted on **0300 106 5186 / 5157**. For freight enquiries please call **0203 014 5600 / 5601**.

Gatwick: Call 01293 508313. At the moment, the North terminal is the only terminal open. Go to the VAT Desk which is located on third floor to the left off the outbound security gates and the exchange booth (as you face them). It is just a door and you should go straight down the passageway to the bottom.

Stansted: Go to the Enquiries Desk and use the telephone to call a Customs Officer.

Luton: Call **01582 817900** in advance (Mon-Friday 9am-5pm only). Give the Officer details of your arrival time and they will arrange to meet you by security check-in.

Manchester: Check bags in then go through Security and use the red telephone.

Eurostar (St Pancras): Carnet holders leaving UK by Eurostar should notify Border Force in advance by calling **0207 841 6410**.

Edinburgh: Appointment needs to be made in advance, call **0131 322 5283**, option 12.

Birmingham: Appointment needs to be made in advance, call passenger terminal duty Officers on **07823 532768** or **07802 290092**.

Bristol: Go to the Information Desk and ask staff to call a Customs Officer.

Liverpool: Go to the Information Desk and ask staff to call BF.

General Customs enquiry line: **0300 200 3700**

Contact number for import / export enquiries : **0300 322 9434**

Live chat service : <https://www.tax.service.gov.uk/ask-hmrc/webchat/customs-international-trade>.

Where to get your Carnet endorsed if driving to EU



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UK inland offices:

<https://www.gov.uk/government/publications/attending-an-inland-border-facility/attending-an-inland-border-facility>.

Dover and Eurotunnel:

<https://www.gov.uk/guidance/moving-goods-through-the-port-of-dover-and-eurotunnel-with-an-ata-carnet>.

Travelling from Holyhead to Dublin

If travelling from Holyhead to Dublin by ferry it is best to pre-notify UK (bfholyhead@homeoffice.gov.uk) and Irish Customs (nchfrontdesk@revenue.ie) at least 24 hours in advance of travelling - state your vehicle registration no, ATA carnet no and date and time of departure. On leaving the UK you must go to Roadking Truckstop, Parc Cybi, Kingsland, Holyhead, LL65 2YQ to get your carnet stamped. Entering Ireland (Dublin Port) go to goods to declare area. Returning to UK go to the Border Force freight shed (ask for directions at the port). On leaving Ireland (Dublin Port), cars and vans go to New Custom House, Promenade Road (beside the Circle K roundabout). Opening hours 8 a.m. – 22.00 p.m., telephone **353-1-8776208**. Freight goes to Terminal 11, Bond Drive Extension - Customs can be found in a portacabin. Opening hours 24/7.

Additional requirements if your goods are moving via freight (HGV, trailer)

If the goods are freighted and are bound for an “inventory linked” port or airport they may need to be included on an Import and Export: Customs clearance request (C21) form:

<https://www.gov.uk/government/publications/import-and-export-customs-clearance-request-c21>.

Use code: CPC 10 00 041 for exports and CPC 00 080 20 for re-imports.

If the goods are being sent to a non-inventory port or airport (Dover, Euroshuttle, Holyhead etc.) you will need to complete C1602 when departing the UK: Submit a notification of exit of goods (C1602 departure) - GOV.UK (www.gov.uk). On return you will need a C1601: Presentation of goods for export (arrival) (C1601) - GOV.UK (www.gov.uk).

If you're a haulier and move goods through a port in the UK that uses the Goods Vehicle Movement Service you'll need to obtain a GVM number to get your goods through customs <https://www.gov.uk/guidance/register-for-the-goods-vehicle-movement-service>.

Note - GVM is not required for movements between NI and GB.



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Moving goods through the Port of Dover and Eurotunnel with an ATA Carnet

The Port of Dover and Eurotunnel cannot process ATA Carnets, please see information below:-

Leaving the UK through the Port of Dover or Eurotunnel - you will need to go to one of the following:

North Weald Inland Border Facility
Ebbsfleet Inland Border Facility
Sevington Inland Border Facility

Roads close to the Port of Dover and Eurotunnel are likely to be very busy, so you should consider going to either North Weald or Ebbsfleet.

If you're in a heavy goods vehicle (HGV) and diversions are in place, you will need to go to Manston Airport.

Manston Airport
The Cargo Centre
Spitfire Way
Ramsgate
Kent CT12 5FF

Manston Airport is open 24 hours a day, 7 days a week when specific traffic management measures are in place in Kent.

You need to use Ashford Waterbrook if Sevington isn't available.

North Weald Inland Border Facility
North Weald Airfield, Merlin Way
North Weald Bassett
Epping CM16 6AR

North Weald inland border facility is open 7 days a week, 24 hours a day.

Ebbsfleet Inland Border Facility
Car Park D, International Way
Ebbsfleet Valley
DA10 1EB

Ebbsfleet inland border facility is open 7 days a week, 24 hours a day.

For satellite navigation use: 51.439219, 0.31647126 – using the postcode will take you to the International Station, please follow local IBF signage from A2 and A2260.

Sevington Inland Border Facility



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Adjacent J10a M20

Ashford

Sevington inland border facility is open 7 days a week, 24 hours a day.

Entering the UK through the Port of Dover - you will need to go to Dover Western Docks to have your carnet processed:

Dover Western Docks

Lord Warden Square

Dover

CT17 9DN

Dover Western Docks is open 24 hours a day, 7 days a week.

You might need to use either the Sevington or Ashford Waterbrook inland border facility on some occasions, they are open 7 days a week, 24 hours a day.

Sevington Inland Border Facility

Adjacent J10a M20

Mersham, Ashford TN25 6GE

For satellite navigation use: 51.132138, 0.914994

What 3 words – corner.coach.sing

Ashford Waterbrook Inland Border Facility

Ashford International Truck Stop

Waterbrook Avenue

Ashford

TN24 0GB

Entering the UK through Eurotunnel - you will need to go to Stop 24 to have your ATA Carnet processed:

Stop 24, Folkestone Services

Junction 11, M20

Hythe

CT21 4BL

The option is also available to attend the Sevington or Ashford Waterbrook Inland Border Facilities.

